



NOC Engineer

Job Description:

We are recruiting a NOC Engineer to work in our Network Operation Centre. The candidate must be a keen, organized and driven individual. This role will have a probation period of 6 months, allowing for training and development of the candidate.

This position is a great opportunity for both graduates with and without experience that are looking to develop a career in the exciting field of Satellite Communications at the largest, independently owned Earth Station in the United Kingdom, located in the heart of the Midlands just outside the town of Rugby.

Successful candidates will benefit from full related training of necessary technologies, regardless of current knowledge and benefit from having a solid career path.

Probation Period:

6 Months

Working Schedule:

The typical working schedule for this role will be 24/7/365 shift rotation schedule, 12-hour shifts including nights and weekends.

Responsibilities (Day to Day):

- Monitoring and day to day operation of Teleport infrastructure, ensuring that events are handled appropriately.
- Liaising with customers to resolve enquiries and complaints.
- Responsible for maintaining and actioning Maintenance Schedule for Teleport, including Annual Equipment Maintenance, Full Range of Motion, Monthly Checks and Center of Box re-pointing.
- Ensuring documentation is up to date including but not limited to customer contacts, earth station records, on site labeling, support hours, equipment list and transmission plans.
- Monitor and maintain core RF and Network infrastructure of the Teleport.
- Track faults on occurrence, following through to resolution.
- Provide immediate technical support and investigation to reported issues, ensuring that these issues are investigated efficiently.
- Monitor & maintain all infrastructure applications of the Earth Station
- Monitor & Maintain a variety of client circuits and service links, as and when required, including technologies such as DVB, SCPC, iDirect & Vipersat, and any other platform in use.
- Provide a rapid and responsive technical support to all clients a timely and efficient manner.
- Assist in the management and maintenance of all Earth Station operations.
- Assist in installation and removal of equipment and cabling as required.
- Work in an ever-growing team to fulfill the organisations' 24/7 operating service – flexible rotating shift pattern applied to ensure business needs filled.

Other tasks and responsibilities may be added based on company requirements at the discretion of the company.

Required Skills:

- A technical background, such as IT, Electrical or RF, etc.
- Very competent in full MS Office products and very efficient in email and web applications.
- Very high accuracy in work, with exceptional attention to detail.
- Excellent customer relations skills.

Preferred Experience in the following:

- Electronic/Electrical Equipment and Technologies.
- Computer Network Hardware and Technologies.
- Computer Software Applications and Technologies
- Knowledge and use of with Monitoring and Control Systems.
- RF/IF Test & Measurement Practices.
- Use of Spectrum Analysers and Oscilloscopes.
- Working with RF carriers.
- Working with Baseband Equipment such as Modems.
- Working with communication and monitoring Antennas and RF equipment.
- Working with Network Equipment and Technologies.

Additional Requirements:

Full Clean UK Driving License.

Full Basic Disclosure and Barring Services Check.

References:

Candidates must provide references for the past 3 years of employment or education, from the date of application; references must include Full contact details and company information.

Application Process:

Candidates can apply at <http://www.sms-teleport.com/careers> or to recruitment@sms-teleport.com attaching their CV and Cover Letter.

The cover letter must contain full contact details, and a breakdown of experiences including past examples relevant to the roles' requirements. Additionally, candidates should outline areas of strength and weakness, and any further information that may be relevant to the role. Additional testing will be performed during the interview process. Due to the number of applications, some candidates may not receive notification of an unsuccessful application.

Disclaimer:

Satellite Mediaport Services Ltd. reserves the right to alter the terms of this job advertisement and make amendments without notification.