



NOC Engineer

Are you looking to join the fascinating industry of Satellite Communications? Do you possess a logical mind with a good problem-solving skillset? Do you hold great communication prowess? Then this exciting opportunity could be the route to the beginning of your career in the world of professional engineering.

We are currently recruiting bright individuals to join the team in our Network Operation Centre. The candidate must be an enthusiastic, organised and driven individual. This position is a great opportunity for graduates or candidates of graduate calibre with or without experience that are looking to develop a career in the exciting field of Satellite Communications, at the largest (and growing), independently owned Earth Station in the United Kingdom, located in the heart of the Midlands just outside the town of Rugby.

Probation Period:

During the 6-month probation period, all successful candidates will be given full training with access to ample resources for development.

Working Schedule:

The typical working schedule for this role will be a 24/7/365 shift rotation, 12-hour shifts including nights, weekends and bank holidays.

The Role (Day to Day):

- Monitoring and day to day operation of Teleport infrastructure, ensuring that events are handled appropriately.
- Liaising with customers to resolve enquiries and complaints.
- Provide immediate technical support and investigation to reported issues, ensuring that these issues are investigated thoroughly, in a timely manner.
- Track faults on occurrence, following through to resolution.
- Responsible for maintaining and actioning Maintenance Schedules for the Teleport, including Annual Equipment Maintenance, Full Range of Motion, Monthly Checks and Centre of Box re-pointing.
- Ensuring documentation is up to date including but not limited to customer contacts, earth station records, on site labelling, support hours, equipment lists and transmission plans.
- Monitor and maintain the core RF and Network infrastructure of the Teleport.
- Monitor & Maintain a variety of client circuits and service links as and when required, including technologies such as DVB, SCPC, iDirect & Vipersat, and any other platform in use.
- Assist in the management and maintenance of all Earth Station operations.
- Assist in installation and removal of equipment and cabling as required.
- Work within an effervescent team to fulfil the organisations' 24/7 operating service – flexible rotating shift pattern may be applied to ensure business needs are satisfied.
- Other tasks and responsibilities may be added based on the company requirements at the discretion of the company.

Required Skills:

- A technical background, such as IT, Electrical or RF, etc.
- Very competent in full MS Office products and very efficient in email and web applications.
- Very high accuracy in work, with exceptional attention to detail.
- Excellent customer relation skills.
- The ability to prioritise and manage a busy workload.

Preferred Experience:

- Electronic/Electrical Equipment and Technologies.
- Computer Network Hardware and Technologies.
- Computer Software Applications and Technologies
- Knowledge/use of Monitoring and Control Systems.
- RF/IF Test & Measurement Practices.
- Use of Spectrum Analysers and Oscilloscopes.
- Working with RF carriers.
- Working with Baseband Equipment such as Modems.
- Working with communication and monitoring Antennas and RF equipment.
- Working with Network Equipment and Technologies.

What we Offer:

Free on-site Parking in a Secure, Off-Road Location.

Full Training for all Aspects of the Role.

Comfortable, Working Office Space with Air Conditioning.

Additional Requirements:

Full UK Driving License.

Full Basic Disclosure and Barring Services Check.

References:

Candidates must provide references for the past 3 years of employment or education, from the date of application; references must include full contact details and company information.

Application Process:

Candidates can apply at <http://www.sms-teleport.com/careers> or to recruitment@sms-teleport.com attaching their CV and Cover Letter.

The cover letter must contain full contact details, and a breakdown of experiences including past examples relevant to the roles' requirements. Additionally, candidates should outline areas of strength and weakness, and any further information that may be relevant to the role. Additional testing may be performed during the interview process. Due to the number of applications, some candidates may not receive notification of an unsuccessful application.

Disclaimer:

Satellite Mediaport Services Ltd. reserves the right to alter the terms of this job advertisement and make amendments without notification.